

We Are Here For You!

Dear Clients, Families and Community Partners

During this time of navigating uncharted territory amid the outbreak of COVID-19, we feel it paramount to let you all know how Endeavor is responding to our families, staff and community.

We have been closely monitoring the recommendations of the WHO, CDC and state health officials to ensure Caregivers are informed and compliant when caring for you and your loved ones.

Our top priorities remain providing safe, high quality non-medical In Home Care to all of our treasured clients. We continue to collaborate within our own team as well as with industry partners to mitigate risk for both those we serve and those who serve alongside us.

Our Leadership & Care Management teams are reaching out to Caregivers daily, to keep lines of communication open and a close eye on any unfolding staff or client health related developments. In addition to compliance with all standard precautions, below you will find our most up-to-date COVID-19 protocols that we continue to communicate with our staff.

Please know that all of us here at Endeavor are here to address any questions and concerns you may have at any time and we ask that you do not hesitate to reach out to us at (480) 498-2324.

We sincerely thank you all for providing us the continued opportunity to serve the greater Phoenix Metro community. We wish you all good health, safety and peace during these challenging times.

With Heartfelt Support,
Dave Rodgers
Owner/CEO

COVID-19 & Caregiver Protocol Updates

- Wash hands for a min **30 seconds** upon arriving at all shifts, **every 30 min during shifts** and upon completing shifts.



- During shifts, use sanitizers or disinfectants to clean and disinfect frequently touched surfaces like tables, doorknobs, light switches, countertops, handles, desks, toilets, faucets and sinks.
- Wearing masks while giving personal care to **those living with chronic respiratory complications or are those who are otherwise immunocompromised.**
- Avoid shaking hands with others and avoid touching face.
- Get adequate rest, stay hydrated and support immune system through healthy lifestyle choices.
- **Practice Social Distancing during nonworking hours as recommended by Federal, State and local officials.**
- We continue to provide our Caregivers with Personal Protective Equipment like masks, hand sanitizer and disinfectant materials as it is available. We do ask that if you have the ability, please keep these supplies handy as we all experience some short-term market shortage.
- **Inform Endeavor office right away if Caregiver or Clients are showing signs of cough or fever.**
- Our online Caregiver portals are now prompting caregivers to report personal and client health status with each shift.
- All face to face meetings have been temporarily suspended to mitigate the spread of the virus within our own teams.